

About Cromwell Energy...

Cromwell Energy is committed to providing the highest quality products and services, and treating our customers with the respect they deserve. Our technicians are trained on the latest technologies, and are licensed and insured. With over 30 years in greater Middlesex/Hartford Counties, we understand what is important to our customers - honest, fair and dependable service.

Count on Cromwell Energy for all of your home comfort needs:

- Premium Home Heating Oil
- Natural Gas System Installation & Repair
- Heating Systems
- Central Air Conditioning
- Generac Generator installation
- Water Heater Installation & Repair
- Oil Tank Installation & Removal

Cromwell Energy will work with our customers to capitalize on the many State, Federal and manufacturer rebates and incentives, and can provide financing for most installations.

Call us today to discuss how we can help you get the new system you deserve!



Terms & Conditions

1. This Plan is agreed upon between the Customer and Cromwell Energy, Inc., herein referred to as "the Company."
2. This plan becomes null and void should anyone other than the Company provides service to equipment throughout term of the Plan unless otherwise specifically instructed to do so by the Company.
3. This Plan is offered to all customers; however, enrollment into the Plan remains subject to an inspection if deemed necessary by the Company. If, upon inspection, Customer's equipment is found to be unacceptable, unsafe, or obsolete for repair, Customer's agreement coverage will be cancelled. Repairs required to achieve acceptable enrollment status with the Company are billed separately, outside terms of the Plan.
4. This Plan goes into effect following payment of the Plan invoice and approval for Plan by a Company service professional, as required above. The Plan is in effect for a 12 month period and automatically renews on the first business day of the month in which the Plan is due to expire. The plan is non-refundable, and subject to change.
5. Service Hours: Normal working hours are Monday through Friday, 8:30 AM to 3:30 PM. Service requested and provided at times other than during "normal working hours" will be quoted and invoiced at the Company's standard night, weekend, and holiday rates, respectively. Plan enrollees receive Plan benefits and discounts based on respective repair rates.
6. Priority Service is defined as first available service, and will be billed at prevailing rates. Service will be performed as promptly as possible under normal conditions; however, we do not assume responsibility for secondary damages or damage resulting from delays or failure to render service due to conditions beyond our control.
7. Only Emergency Service will be performed outside of normal working hours, and will be billed at prevailing rates. Emergency Service shall be defined as an unsafe condition to a person, or damage to a residential property, as a result of no air conditioning. Company may decline request to perform non-emergency service work outside of normal business hours.
8. The Company shall not be responsible for the repair or replacement of unavailable or obsolete parts, or for equipment no longer manufactured.
9. The Company shall be liable solely for repairs to the covered equipment, as detailed above. Under no circumstances shall the Company be liable for any consequential or resultant damages or injury (including death) to persons or property; for damages resulting from defective equipment; for damage resulting from operation or non-operation of said equipment; for delays in performing service; for making repairs or installations of parts; because of strikes, accidents, explosions, or shortages; or due to other conditions beyond the control of the Company.
10. The 25% discount on service is not valid toward new equipment installation.
11. Customers will receive a \$25 "bundled discount" upon renewal of any Heating Service Plan.



PREFERRED CUSTOMER

AIR CONDITIONING MAINTENANCE PLANS



860.635.1234
www.CromwellEnergy.com

Cromwell Energy Inc • 308 Main Street • Cromwell, CT 06416
CT License S1-0403939 • HOD 163

CENTRAL AIR CONDITIONING MAINTENANCE PLAN

Keeping your house cool, and your air conditioning running at peak efficiency throughout the summer, is our goal. Our Central Air Conditioning Maintenance Plan is designed to give our customers what they want most – peace of mind knowing your central air conditioning will run efficiently all season long.

OUR CENTRAL AIR CONDITIONING MAINTENANCE PLAN WILL:



Provide you with a 15 point system tune-up that will reduce the likelihood that your equipment will malfunction during the hottest days of summer



Provide you with priority service



Provide you with a 25% discount on service work (excluding installations)



Prolong the lifespan of your cooling system

OUR 15 POINT TUNE-UP INCLUDES THE FOLLOWING STEPS:

1. **Check refrigerant charge and measure operating pressures and temperature** (refrigerant not included)
2. **Test compressor operating voltage and amperage**
3. **Lubricate and check motors**
4. **Clean or replace standard 1" filters** (as necessary)
5. **Inspect and adjust fan belts**
6. **Flush condensate drain**
7. **Check electrical connections**
8. **Check thermostat operation**
9. **Check controls and safety switches**
10. **Inspect evaporator coil** (if accessible)
11. **Check blower wheel and bearings**
12. **Test pressure cutout switches**
13. **Inspect condenser coil**
14. **Check condenser blade**
15. **Check condenser electrical disconnect switch**

Receive the entire package of services and discount benefits along with the peace of mind that comes with knowing your system will operate at peak efficiency when you need it most.

Combine & Save

Combine a Central Air Conditioning or Mini Split Heat Pump Maintenance Plan with any of the following heating system maintenance plans and **SAVE \$25!**



HEATING OIL



NATURAL GAS

MINI SPLIT HEAT PUMP MAINTENANCE PLAN

Not only will a mini split heat pump keep you cool in the summer, it will keep you warm in the winter! Our Mini Split Heat Pump Maintenance Plan is designed to efficiently maximize your overall comfort throughout the entire year.

OUR MINI SPLIT HEAT PUMP MAINTENANCE PLAN WILL:



Provide you with a 15 point system tune-up that will reduce the likelihood that your equipment will malfunction throughout the year



Provide you with priority service



Provide you with a 25% discount on service work (excluding installations)



Prolong the lifespan of your system

